

Notice of Nondiscrimination

Lifetime Health Medical Group complies with federal civil rights laws. We do not discriminate on the basis of race, color, national origin, age, disability, or sex. Lifetime Health Medical Group does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Lifetime Health Medical Group:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you believe that Lifetime Health Medical Group has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Advocacy Department
Attn: Civil Rights Coordinator
77 Sullys Trail
Pittsford, NY 14534
Telephone number: 1-866-309-2070
TTY number: 1-800-421-1220
Fax: 585-389-6046

You can file a grievance in person or by mail or fax. If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>